

BERKELEY COUNTY FAMILY COURT

Implementation of State Disbursement Unit for Support Payments.

South Carolina Department of Social Service will officially implement the federally mandated State Disbursement Unit (SDU) in Berkeley County effective Tuesday, April 2, 2019. After that date, support payments currently made by obligors to Berkeley County Clerk of Court should be made payable to the South Carolina State Disbursement Unit and mailed to:

South Carolina State Disbursement Unit
PO Box 100302
Columbia, SC 29202-3302

Employers and interstate child support agencies shall continue to make support payments to the Berkeley County Clerk of Court until directed to send those payments to the State Disbursement Unit in August 2019

Support payors can find additional information about the State Disbursement Unit and other payment options at www.dss.sc.gov/child-support. Information for Customers paying support, receiving support or impact to employers can go to <https://dss.sc.gov/new-child-support-system/>

If you have questions regarding payments, support payments, please contact the State Disbursement Unit Customer Service Center at 1-800-768-5858. Agents are available M-F, 8:30 am – 5:00 pm excluding State Holidays.

Effective March 22, 2019 at 5:00 pm, Berkeley County will discontinue options for making web support payments via credit/debit card. The State Disbursement Unit provides new options for making walk-in and online payments. Please see www.dss.sc.gov/child-support for additional details. This change ONLY affects support payments.

If you appeared before a judge due to failure to pay your child support and were ordered to pay a specific amount (**sometimes referred to as a purge payment**) to be in compliance with the Judge's ruling, you may come to the payment window in the Clerk of Court's office and pay cash, cashier's check or money order to pay the ordered amount.

If you are currently receiving support on a Ready Access Card (RAC), this card will NOT convert over to the new system. Unless you specify otherwise, the SDU will automatically issue you a new prepaid debit card called a Way2Go card-this process will take approximately 20 days after April 1, 2019. However, if you are receiving direct deposits to your bank account, these deposits WILL convert. So, if you have a RAC, it is suggested that you convert your payments to direct deposit to avoid delays in receiving your support payments.

